

Contract Management Solution (CMS)

Digital Repository for Managing Payor Contracts

Improve productivity of managing all facets of contract management with SCALE's Contract Management Solution.

Enhanced productivity in the endto-end handing of all contract management

- Creates single, easy to access and use digital repository for housing all payor contracts, appendices, and other related documents.
- · Not person 'dependent'.
- Easy knowledge transfer of processes, management and content.

Intuitive user interfaces

- CMS is designed to easily capture metadata about contracts: key terms, pricing, notification protocols, critical dates, coverage, etc.
- Detailed User Guide and technical documentation provided.

Date triggered 'action needed' alerts

• Users can set-up 'action' alert reminders such as 90-days from renewal date, need to schedule penetration test, get updated SOC audit, etc.

Easy report generator

• Report writer equips users with ability to generate a variety of pre-defined reports or export data into Excel or CSV file.

Captures user comments regarding contract review

 Discussion Tracker enables capture of user comments and discussion related to contract review and approval process.

Audit function tracks work progress

 Built-in tracker log provides audit/ checkpoint functions to ensure all appropriate reviews are made and signoffs are secured.

Enhanced security provisions

 Secure application with admin oversight module to define which users have access rights to view/read/write.





SCALE

/skāl/ • noun A graduated series of steps or order.

Our singular focus is to help healthcare providers achieve success with a systematic approach.

Contract Approval Sequencer

Define critical path sequence to secure review & sign-off of all required stakeholders. This intelligent approval sequencer enables users to:

- + Define all required steps
- + Define required approvals
- Define turn-around requirements
- + Define any dependencies
- + Assign due dates
- + Track contract completion review status

Example: Define physician participation agreement approval review by selecting from drop-downs

Define all Steps		Define Required Approvals		Define turn- around time requirement		Define any dependencies	
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Legal Review		Business Owner		1 Day		Legal Signoff	
Data Security Review		Chief Counsel		2 Days		Privacy signoff	
Privacy/HIPPA Review		CIO		3 Days	_	Compliance signoff	
SOC Audit		Privacy Officer	H	1 Week		IT signoff	
Regulatory Review		Contract Officer	\square	2 Weeks	-		10
Marketing Review	-	Compliance Officer					
Clinical Review	_						

Simplify the oversight and management of all payor contracts

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Master Contract Repository

- Repository of unlimited payor contracts, amendments, and attachments such as NDA, BAA, Performance Guarantees, etc.
- Links/tags for cross-referencing critical terms, pricing, effective/ expiration/recurring dates, etc.
- Documents in PDF format, convertible to Word.



'Intelligent' Capture of Key Terms

- Smart data entry interface prompts for key terms, conditions, critical dates, required signatories, etc.
- Ability to add custom fields.



Robust Security Provisions

- · HIPPA compliant
- · 2-factor authentication and e-signature.
- · Configurable user roles and permissions.

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Contract Approval Sequencer

 Enable users to define a custom contract sign-off sequence, including specification of dependencies and turnaround time frames.



Integration with MS Outlook

- Application integrated with MS Outlook.
- Enables triggers to sent 'Action Needed' alert emails.
- · Compose, sent and receive contract related emails.

Discussion Tracker

• Captures user comments related to contract provisions and approval process review.



SCALE prides itself in developing customized solutions for its clients and helping healthcare organizations grow and thrive in a challenging marketplace. Now, we are ready to help you. We look forward to sharing examples of how we have helped our clients and invite you to schedule a 1-on-1 complimentary practice management consultation with us.

Contact Margaret Braxton at <u>mbraxton@scale-healthcare.com</u> to continue the conversation.